



"Under Jurisdiction of Nagpur Court Only"
वेस्टर्न कोलफील्ड्स लिमिटेड

(भारत सरकार का उपक्रम)

महाप्रबन्धक (विक्रय-विपणन)
का कार्यालय
Office of the
General Manager (S&M)

WESTERN COALFIELDS LTD.,

(A Govt. of India Undertaking)

☎ : 0912-2911061

पंजीकृत कार्यालय : कोल इस्टेट, सिविल लाईंस, नागपुर-४४० ००१

Regd. Office: Coal Estate, Civil Lines, Nagpur 440 001

No.NGP/WCL/S&M/Coordn/Committee/ 219

Date: 16th Dec'2008

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NOTICE TO CONSUMERS

A Consumers' Grievance Redressal System Cell (CGRSC) has been constituted in WCL to deal with the grievances of the consumers in a transparent and time bound manner. The CGRSC shall be dealing with the issues that are not amenable to being dealt within the provisions of Coal Supply Agreement. The CGRSC is headed by General Manager (QC).

The representations of the consumers should be made in writing by the authorised signatory of the consumers and it should be addressed to General Manager (QC), Consumers' Grievance Redressal System Cell (CGRSC), Western Coalfields Ltd., 1st Floor, Coal Estate, Civil Lines, Nagpur. The references to CGRSC should be specific in regard to the complaint and necessary supporting documents, if required, should be attached to the complaints.

The CGRSC shall come into operation with immediate effect.

K.S. Narayana
16/12/08
(K.S. NARAYANA)
General Manager(S&M)